

REIL ELECTRICALS INDIA LIMITED

TERMS OF WARRANTY FOR HEAVY DUTY STARTER MOTOR AND ALTERNATOR

REIL ELECTRICALS INDIA LIMITED (here in referred to as Company) Warrant to the original Purchaser, Remy starter motor manufactured by REIL Electricals India Limited to this term of warranty to be free from defects in material and workmanship under normal use and service for periods and running duration as specified. We undertake, under this warranty to repair or replace any component/ components of the Remy Starter Motor which proves defective within the tenure of warranty as reckoned from date of original purchase of the Starter and which the factory examination discloses to our satisfaction thus defective. The warranty will continue to be in force on its original terms irrespective of what replacement may be under it. But such replacement will not attract a fresh warranty. This warranty shall not apply to products listed or any component thereof, which has been subject to an accident, alteration, misuse, fire, floods and such occurrences. This warranty applies only if the product is sold by the Authorized Distributor/ Dealer of REIL. The warranty is limited to Heavy Duty starter, dealt by the Company and as such Company or its Distributors, Main Dealers and Authorized Service Dealers will not be responsible for any nature of loss or damage consequential to the failure of the products.

The warranty is given only to the original Purchaser of the starter , and is not transferable. It will become null and void if repairs or modifications are carried out by other than the Company or its Authorised Service Dealer. This warranty will be null and void if the vehicle, on which the product is fitted is not serviced for any of the mandatory service requirements as specified by the vehicle.

The Company or its Authorised dealer will repair/ replace parts and components during The warranty period on free of cost basis if it is determined by the Company that these Are due to manufacturing defects. This warranty service will be given to the purchaser Within town limits of the Company's nearest Authorised Service Dealer. All expenses Incurred for travel/ transportation if any must be borne by the purchaser and not included in the warranty.

EXCLUSIONS:

The following shall be executed from the scope of free repair/ replacement under warranty.

1. Supplies/ repair of sintered bushes, carbon brushes, bearings, rubber, plastic and bakelite Parts and hardware such as nuts, screws, bolts, washers and shims.
2. Damage/ failure resulting to the product due to operation in abnormally corrosive or Abrasive atmosphere.
3. Any defect or damage resulting due to improper maintenance/ repair by a party not Authorised by the Company.

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4. Any damage due to negligence, willful abuse, misuse, accident and natural calamities Such as cyclones, floods and earth quakes.
5. Damage malfunctioning due to any defect which is not immediately notified to the Company or its Authorised Service Dealer.
6. Damage/ failure of the product due to malfunctioning/ incompatibility of associated Equipment such as battery, ignition switch, wiring etc.

AFTER MARKET

SIX MONTHS FROM THE DATE OF SALE OF STARTER OR ALTERNATOR

SETTLEMENT OF DISPUTES UNDER WARRANTY:

In case of any differences arising between the parties hitherto and relating to any matter Arising out of this warranty shall be referred to the Marketing Department, REIL Electricals India Ltd. Pondicherry.

All disputes are subject to Pondicherry jurisdiction.

LABOUR CHARGES FOR REPAIR OF DELCO REMY ACCEPTED AND REPAIRED UNDER WARRANTY

For Heavy Duty Starter Models 50 MT, 42 MT, Rs 650/- per unit on flat rate basis.
For Heavy Duty Alternators all models Rs 500/- per unit on Flat rate basi